29 August 2024

Future Board Change: Ben Kent

Ben Kent to step down as CEO in 2025; search for successor initiated

Ben was appointed as interim CEO in February 2023 with a clear mandate: to steady the ship after a challenging 2022, to deliver on DCA's growth plans, and to regain the confidence of our shareholders and key clients. He was appointed as a Director in March 2024.

Over the past 18 months, DCA has made great progress, including increasing customer numbers, consultation volumes and revenues, implementing the new mixed clinical workforce operating model, strengthening the Company's finances and significantly improving margins. The business is now on track to deliver underlying cash generation in H2 in line with our market guidance. Importantly, we have also strengthened our relationships with key clients including AXA Health and Nuffield Health.

Ben has delivered on his mandate as CEO. Accordingly, Ben and the Board of DCA have agreed that this is the right time for Ben to pass the baton to a successor. While the Board is undertaking a search for a new CEO, Ben will continue in his role, either until the end of March 2025 or until a new CEO is appointed (whichever is earlier). During this period Ben will continue to be remunerated and receive benefits in accordance with his terms of employment. The Company has a strong Executive Leadership Team that will continue to focus on DCA's priorities, which are to continue to serve AXA with quality and value, to win new customers and to develop DCA's new pathway navigation proposition.

The Board is grateful to Ben for the successes achieved over the past 18 months and for his continuing commitment to DCA over the coming months.

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This ASX announcement has been authorised for release by the Board of Directors.

About Doctor Care Anywhere:

Doctor Care Anywhere Group PLC is one of the UK's largest private providers of telehealth services. The Company works with insurers, healthcare providers and corporate customers to connect patients to a range of digitally enabled telehealth services on its proprietary platform. It is committed to delivering the best possible patient experience and clinical care through digitally enabled, joined up, evidence-based pathways.